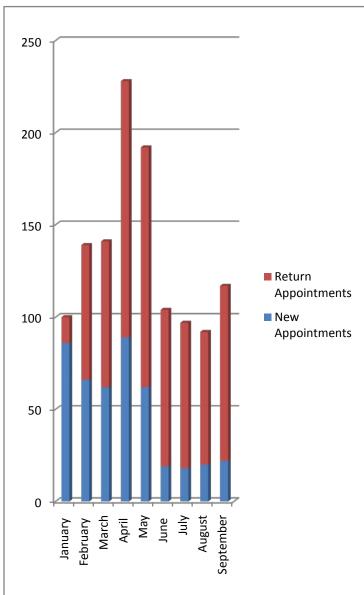
## **Bay County Wellness Center Report**

September 2014

Jeanie Deckert, Wellness Coordinator (989)895-4087



New Appts. Return Appts. February New Appts. Return Appts. Return Appts.	86
Return Appts. <b>February</b> New Appts.	
Return Appts. <b>February</b> New Appts.	14
New Appts.	
	1
Return Appts.	66 73
	73
March	
New Appts.	62 79
Return Appts.	79
April	
New Appts.	89
Return Appts.	139
May	
New Appts.	62
Return Appts.	130
June	
New Appts.	19
Return Appts.	85
July	
New Appts.	18
Return Appts.	79
August	
New Appts.	20 72
Return Appts.	72
September	
New Appts.	22 95
Return Appts.	95
Total	
New Appts.	444
Return Appts.	766

The first Lunch & Learn was held at the Bay County Building on September 23, 2014; topic was "Day to Day Life in the Pharmacy for you". The topic was presented by Leonard Warren the Pharmacist at the McLaren Pharmacy. It was well received by all those in attendance. We are planning to schedule another Lunch & Learn in December; the topic is undecided at this point.

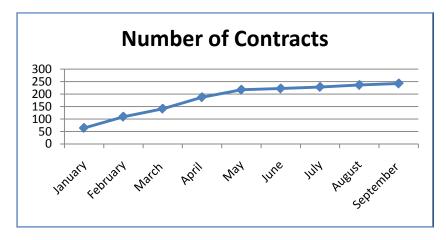
Current Satisfaction Rating is 99.9%

11 referrals were made in the month of September to various specialists, a couple were:
Ear-Nose-Throat
Physical Therapy
Orthopedic

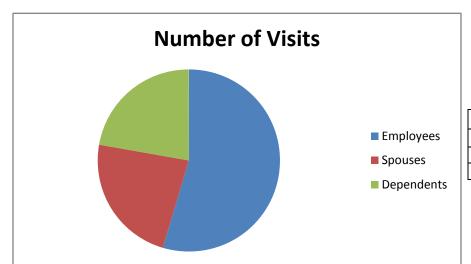
In September there were
17 patients educated on
disease management.
Some of the diseases
included:
Hypertension
Hyperlipidemia
Asthma
Diabetes

There were 5 patient surveys completed, 3 of which consider the Wellness Center to be their regular source of care.

Information went out to
Bay County Employees
informing them that they
could get their flu shots
for no charge at the
Wellness Center



January	64
February	109
March	141
April	187
May	217
June	5
July	6
August	8
September	6
Total YTD	242



Year to Date 8/2014						
Employees	Spouses	Dependents				
267	98	119				
55.2%	20.2%	24.6%				

Patient Status	Jan.	Feb.	March	April	May	June	July	August	Sept.	Total
Employees	84	48	71	135	111	53	50	45	52	649
Spouses	24	27	41	62	52	22	14	11	27	280
Dependents	28	28	29	31	29	29	33	36	38	281

